

The Quality Policy

Our policy is to “Exceed Expectations through Excellence in Execution”.

It is our aim to offer the best customer service experience within our industry in order to assist the business to grow profitable sales.

We place the customer experience at the core of all we do. We work in partnership with our customers to ensure we meet their needs and with our suppliers so they understand their role in supporting our passion for business excellence.

Office Depot actively seeks and has successfully implemented modern technology throughout the UK and Ireland and shall continue to improve the cost efficiency and service of our business, through constant evolution and innovation.

We are committed to supporting and improving our business management system for the benefit of our associates, customers, suppliers and shareholders.

We are committed to our Associates. Through teamwork and the development of our Associates we will achieve operational excellence in the essential aspects of our business.

Office Depot Associates have a responsibility to support this policy.



Michael Walby
VP Contract Sales & Country Manager UK & Ireland